

Acuity On-Boarding & Professional Fee – Terms and Conditions

**Acuity
Communications
Fees**

On-boarding Fee means any initial fees payable for a Service as outlined on your Agreement.

Professional Fees means all charges for professional services supplied by Acuity which are not part of the Service outlined on your Agreement;

**General
conditions**

Acuity charges Professional Fees calculated by reference to the amount of time spent for which the hourly charge rates are:

- (a) an hourly rate of \$165.00 (plus GST) for a principal or specialist consultant during Business Hours;
 - (b) an hourly rate of \$250.00 (plus GST) for a principal or specialist consultant outside of Business Hours on a Business Day or weekend; or
 - (c) an hourly rate of \$350.00 (plus GST) for a principal or specialist consultant on a public holiday;
 - (d) time is charged in units of thirty (30) minutes (Unit). The minimum Unit for professional remote services will be one (1) Unit. The minimum Units recorded for professional on site services will be two (2) Units. For the avoidance of doubt, the time charged for an attendance of up to thirty (30) minutes will be one (1) Unit, and the time charged for an attendance between thirty (30) and sixty (60) minutes will be two (2) Units;
 - (e) the Customer agrees to reimburse Acuity for all expenses and disbursements, on a costs basis, which are necessarily incurred in relation to the provision of the Services or other professional services under this Agreement. An expense or disbursement is necessarily incurred if it contributes to the performance of the Services in any way;
 - (f) Acuity may at their sole discretion, increase the hourly charge rates for their Professional Fees;
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